

CCTV USAGE V1.9

The controller of the images and personal information captured using the CCTV covered by this notice is Millennium Point Property Limited of Millennium Point, Curzon Street, Birmingham, B4 7XG. The images and personal information are captured using our CCTV system for the purpose of security, crime detection, public safety and other legitimate reasons set out in our privacy notice.

This privacy notice can be found online at www.millenniumpoint.org.uk or copies are available upon request. Please contact Millennium Point Property Limited's GDPR Compliance Manager by email at gdprcompliance@millenniumpoint.org.uk or by post at Millennium Point Property Limited, Level 4, Millennium Point, Curzon Street, Birmingham, B4 7AP or by telephone on 0121 202 2219 if you would like a copy of this privacy notice sent to you, you have any queries or wish to exercise any of your rights in relation to your personal data. Please see the privacy notice for further details.

Data Protection – CCTV Privacy notice Millennium Point Property Limited

This notice sets out how Millennium Point Property Limited of **Millennium Point, Curzon Street, Birmingham, B4 7XG (we, us, our)** uses your personal information which may be recorded on our CCTV system. This notice explains how we comply with the law on data protection and what your rights are and for the purposes of data protection we will be the controller of any of your personal information recorded on our CCTV system.

We have not appointed a Data Protection Officer to oversee our compliance with data protection laws as we are not required to do so, but our GDPR Compliance Manager has overall responsibility for data protection compliance in our organisation. Contact details are set out in the "**Contacting us**" section at the end of this privacy notice.

1. What information may we hold / process that will relate to you?

We may collect from you video recordings and still pictures which feature you if you are in the field of vision of any of our CCTV system. This personal information may include your activities, your face, car registration details and other visual information about you which is recorded on our CCTV system.

We may also collect personal information about you if you, your representative or a person authorised by you contacts us regarding an enquiry, complaint or other communication.

2. What do we do with your personal information?

As the data controller we will collect personal information on our CCTV system and use it for the following purposes:

- For the prevention and detection of crime
- For evidence in any civil or criminal legal proceedings
- To assist in investigations
- For safety and security
- Dealing with any queries, complaints or enquiries
- Retaining records

As well as being the purposes for which we use your personal information, all of the above are also legitimate reasons for us to use and store personal information relating to you which is captured on our CCTV system and legitimate interests is our legal basis for processing your personal information.

We may anonymise any of the personal information we hold on our CCTV system (so that it does not directly identify you, for example by obscuring your face) and it therefore ceases to be your personal information. We may use this anonymised information for any other purposes.

3. Who we share your personal information with

We share your personal information with the following parties:

- **Suppliers and service providers:** to manage and operate the CCTV system as our data processor.
- **The police and other law enforcement agencies:** to carry out policing, assist investigations, trace missing people and investigate alleged criminal activities.
- **The security services:** where relevant for matters of national security.
- **People who have been injured, attacked or had property damaged or stolen and their insurance providers:** to assist them with any criminal or civil investigations or legal proceedings.
- **People who have been involved in road traffic accidents and their insurance providers:** to assist with insurance claims, legal claims and investigations.
- **Private and other investigators:** to aid their investigations.
- **Any relevant regulators:** where we are required to do so by law or to assist with their investigations or initiatives, and this includes but is not limited to the Information Commissioner's Office.

We do not disclose personal information to anyone else except as set out above unless we have your consent or we are legally obliged to do so. We do not sell your data.

4. Transferring your personal information internationally

The personal information we collect about you is not transferred to or stored in countries outside of the UK or European Union except as set out in this section.

Our directors and other individuals working for us may in limited circumstances access personal information outside of the UK and European Union if they are on holiday abroad outside of the UK or European Union. If they do so they will be using our security measures and will be subject to their arrangements with us, which are subject to English Law and the same legal protections that would apply to accessing personal data within the UK.

In limited circumstances the people to whom we may disclose personal information from our CCTV system as mentioned in section 3 above may be located outside of the UK and European Union. In these cases, we will impose any legally required protections to the personal information as required by law before it is disclosed.

If you require more details on the arrangements for any of the above then please contact us using the details in the “**Contacting us**” section below.

5. How long do we keep your personal information for

We will keep your personal information for up to approximately thirty days after the recording was made. After this time the recording stored on the hard drive of our CCTV system will usually be overwritten. However, if we receive an enquiry about a particular recording on our CCTV, we will generally then retain that part of the recording until it is no longer required. This period can vary as it will depend upon the circumstances of the particular case, but for criminal or civil legal proceedings this could mean that the personal information is retained until after the legal case and any appeals have been concluded, which may be many years. As soon as it is no longer required, we will then delete the personal information.

Your rights in relation to your personal information

You have the following rights in relation to your personal information:

- the right to be informed about how your personal information is being used;
- the right to access the personal information we hold about you;
- the right to request the correction of inaccurate personal information we hold about you;
- the right to request the erasure of your personal information in certain limited circumstances;
- the right to restrict processing of your personal information where certain requirements are met;
- the right to object to the processing of your personal information;
- the right to request that we transfer elements of your data either to you or another service provider; and
- the right to object to certain automated decision-making processes using your personal information.

You should note that some of these rights may not always apply as they have specific requirements and exemptions which apply to them and they may not apply to personal information recorded and stored in our CCTV system and also other of these rights will not be relevant to personal information stored in a CCTV system.

There is no legal, contractual or other requirement or obligation for you to provide our CCTV system with your personal information.

We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

More information about your legal rights can be found on the Information Commissioner's website at <https://ico.org.uk/for-the-public/>.

To exercise any of the above rights, or if you have any questions relating to your rights, please contact us by using the details set out in the "**Contacting us**" section below.

If you are unhappy with the way we are using your personal information you can also complain to the UK Information Commissioner's Office or your local data protection regulator in the European Union if you are based outside the UK or bring a claim in the courts. However, we are here to help and would encourage you to contact us to resolve your complaint first. Our data protection complaints policy can be found on our website.

6. Changes to this notice

We may update this privacy notice from time to time. You are encouraged to regularly check for any updated version of this privacy notice.

7. Contacting us

In the event of any query or complaint in connection with the information we hold about you, please contact by e-mail the GDPR Compliance Manager at:

gdprcompliancemanager@millenniumpoint.org.uk

or by post to: The GDPR Compliance Manager, Millennium Point Property Limited, Level 4, Millennium Point, Curzon Street, Birmingham, B4 7AP.

Millennium Point Property Limited is a limited company incorporated in England and Wales.
Registered Number: 03296443. Registered Office: Millennium Point, Curzon Street, Birmingham, B4 7XG

1. Policy Control

Date of Issue:	24.5.18	Next Review Date:	Aug 2027
Version:	1.9	Last Review Date:	Aug 2026
Document Owner:	Linda Degg		
Department:	Facilities Director		
Policy Approval Route			
Policy Ref. No.	Policy Name	Approved By:	Date Approved:
1	CCTV Privacy Notice	Linda Degg – Facilities Director	24.05.2018

2. Amendments

Issue:	Policy Ref. No.:	Date:	Reason for Change:	Authorised by:
1.2	1.2	20.05.2019	Annual policy review – no changes.	Linda Degg – Facilities Director
1.3	1.3	05.09.2019	Policy owner change to L Degg Removed the paragraph regarding the use of facial recognition software at the request of law enforcement authorities.	Vanessa Currie – Head of PLD A Vlahakis – Interim CEO
1.4	1.4	14.10.2020	No changes	Vanessa Currie – Head of PLD A Vlahakis – Interim CEO
1.5	1.5	29.11.21	No changes – annual review.	Vanessa Currie – Head of PLD A Vlahakis – Interim CEO L Degg – Facilities Director
1.6	1.6	19.07.2023	Minor punctuation changes.	Vanessa Currie – Head of PLD

				A Vlahakis – Interim CEO L Degg – Facilities Director
1.7	1.7	25.10.24	Annual review. No changes	Vanessa Currie – Head of PLD A Vlahakis –CEO L Degg – Facilities Director
1.8	1.8	09.09.2025	Annual review. No changes	Vanessa Currie – Head of PLD A Vlahakis – CEO L Degg – Facilities Director
1.9	1.9	28.08.2026	Add reference to data protection complaints policy re new DUAA requirements.	Tom Hughes – Gateley’s Review Vanessa Currie – Head of PLD A Vlahakis – CEO L Degg – Facilities Director J Mian – Finance Director R Delmore - Commercial Director