

MILLENNIUM POINT PROPERTY LIMITED
EXTERNAL PRIVACY NOTICE V 1.6

We at **Millennium Point Property Limited** of Millennium Point, Curzon Street, Birmingham, B4 7XG (registered Number: 03296443) ("**we**" or "**our**" or "**us**") want to make sure all the personal information we have collected about you is safe and secure whether we collect it through our website at **www.millenniumpoint.org.uk** ("**Site**") or from other sources. This document sets out our commitments to you, in compliance with and beyond the UK General Data Protection Regulation (commonly known as the **UK GDPR**) and explains how we collect, store and use your personal information.

We have not appointed a Data Protection Officer to oversee our compliance with data protection laws as we are not required to do so, but our GDPR Compliance Manager has overall responsibility for data protection compliance in our organisation. If you have any questions about this document or what we do with your personal information, their contact details are set out in the "**Contact**" section below.

PRIVACY NOTICES

Collecting specific, relevant personal information is a necessary part of us being able to provide you with any services or products you may request from us or in providing services or products to our customers and members, providing you with information you have requested or just managing our relationship with you, whoever you are.

When we hold or use your personal information as a **controller** (*see below for a description of what this is*) we will provide you with a privacy notice which sets out in detail what information we hold about you (such as your contact details, address, etc.), how your personal information may be used and the reasons for these uses, together with details of your rights.

Where we collect personal information from you directly, we will provide this privacy notice at the time we collect the personal information from you. Where we receive your personal information indirectly, we will provide this privacy notice when we first contact you, first pass the data to someone else or within a month, whichever is the earlier.

We will only provide this privacy notice to you once, generally at the start of our relationship with you. However, if the applicable privacy notice is updated substantially, then we may provide you with details of the updated version. You are encouraged to check back regularly for updates.

Copies of the below current privacy notices can be found on our website:

- Prospective employee privacy notice
- CCTV privacy notice
- Privacy notice for everyone else external to our organisation

Please note that it is possible for you to be covered by more than one privacy notice, for example you may be a customer who comes onto our premises and is recorded on CCTV. In this example both our external privacy notice and our CCTV privacy notice would apply to you, but for different categories of your personal information.

THE DIFFERENCE BETWEEN CONTROLLERS AND PROCESSORS

A **controller** is a person who controls how personal information is processed and used. A **processor** is a person who processes and uses personal information in accordance with the instructions of a third party, i.e. controller.

This distinction is important. You have certain rights in relation to your personal information, for example the right to be provided with the personal information held about you and details of its use and the right to have certain of your personal information either erased or anonymised, commonly

referred to as the right to be forgotten (*see below to see what rights you have*). These rights can generally only be exercised against a controller of your information.

In most cases we will be a controller of your personal information. In any case where we are not a controller this means that you cannot exercise these rights against us directly (i.e. where we only act as a processor), but you can do so against the controller (i.e. the person who controls how we process the personal information). In these cases, we will endeavour to inform you who is the controller of your personal information so that you can direct any such requests to them.

Also, it is only a controller, who will provide you with a privacy notice about your personal information, so where we process your personal information as a controller, we will provide you with a privacy notice. Where we process your personal information as a processor for a third party, that third party should provide you with a privacy notice which will set out details regarding the processing of your personal information, which should also include the processing to be carried out by us on their behalf.

HOW DO WE USE YOUR PERSONAL INFORMATION?

Where we are a controller we will use your personal information as described in the privacy notice provided to you, but, for example, we may use your personal information to administer any account(s) you have with us or to send you information we think you might find useful, provided you have indicated that you are happy to be contacted for these purposes. To see how we use your personal information as a controller, please see our current privacy notices, which can be accessed on our website:

- Prospective employee privacy notice
- CCTV privacy notice
- Privacy notice for everyone else external to our organisation

WHO DO WE SHARE YOUR PERSONAL INFORMATION WITH?

Details of how we disclose your personal information are set out in the relevant privacy notice provided to you, but generally it is where we need to do so in order to run our organisation (e.g. where other people process information for us). In such circumstances, we will put in place arrangements to protect your personal information. Outside of that we do not disclose your personal information unless we are required to do so by law.

If we as a controller transfer personal information about you outside the United Kingdom, we will let you know and ensure that all reasonable security measures are taken and that any third party processors will be required to process the information in accordance with information protection laws and we will notify you in your privacy notice if we are the information controller.

We do not sell, trade or rent your personal information to others.

HOW LONG DO WE HOLD ON TO YOUR PERSONAL INFORMATION?

Further details of how long we hold onto your personal information for are set out in the relevant privacy notice provided to you, but we will only hold your information for as long as is necessary or where you ask us to delete records we may delete it earlier.

The duration for which we retain your personal information will differ depending on the type of information and the reason why it was collected. However, in some cases personal information may be retained on a long-term basis: for example, personal information that we need to retain for legal purposes will normally be retained for at least six years in accordance with usual commercial practice and regulatory requirements.

WHAT ARE YOUR RIGHTS?

Full details of your rights set out in the relevant privacy notice provided to you, but you are entitled by law to ask for a copy of your personal information at any time. You are also entitled to ask us to correct, delete or update your personal information, to send your personal information to you or another organisation and to object to automated decision making. Where you have given us your consent to use your personal information in a particular manner, you also have the right to withdraw this consent at any time.

To exercise any of your rights, or if you have any questions relating to your rights, please contact us by using the details set out in the "**Contact**" section below. You can also unsubscribe from any **direct marketing** by clicking on the unsubscribe link in the marketing messages we send to you.

You should note that some of your rights may not apply as they have specific requirements and exemptions which apply to them and they may not also apply to personal information recorded and stored by us. However, your right to withdraw consent or object to processing for direct marketing are absolute rights.

If you are unhappy with the way we are using your personal information you can complain to the UK Information Commissioner's Office or your local data protection regulator. More information about your legal rights can be found on the Information Commissioner's website at <https://ico.org.uk/your-data-matters/>. However, we are here to help and would encourage you to contact us to resolve your complaint first. Our data protection complaints policy can be found by visiting our website.

LINKING WITH THIRD PARTY SITES

Our Site may, from time to time, contain links to and from the websites of our commercial partners and advertisers. If you follow a link to any of these websites, please note that these websites have their own privacy notices and they will be a controller of your personal information. We do not accept any responsibility or liability for these notices and you should check these notices before you submit any personal information to these websites.

In addition, if you linked to this Site from a third-party site, we cannot be responsible for the privacy notices and practices of the owners or operators of that third-party site and recommend that you check the privacy notice of that third party site and contact its owner or operator if you have any concerns or questions.

SECURITY

We employ a variety of technical and organisational measures to keep your personal information safe and to prevent unauthorised access to, or use, or disclosure of it. Unfortunately, no information transmission over the Internet is guaranteed 100% secure nor is any storage of information always 100% secure, but we do take all appropriate steps to protect the security of your personal information.

COOKIES

Certain parts of our Site use "cookies" to keep track of your visit and to help you navigate between sections. A cookie is a small data file that certain websites store on your computer's hard-drive when you visit such websites. Cookies can contain information such as your user ID and the pages you have visited. The only personal information a cookie contains is information that you have personally supplied.

For more information on cookies, please see [our cookies page](#).

LOG FILES

In common with most websites, our Site logs various information about visitors, including internet protocol (IP) addresses, browser type, internet service provider (ISP) information, referring / exit pages and date / time stamp.

We may use this information to analyse trends, administer the Site, track your movement around the site and gather broad demographic information.

CHANGES TO THIS DOCUMENT

Any changes we may make to this document in the future will be posted on our Site and, where appropriate, notified to you by e-mail. When we change this document in a material way, we will update the version date at the bottom of this page. Please check back frequently to see any updates or changes to this document and should you object to any alteration, please contact us as set out in the "**Contact**" section below.

CONTACT

In the event of any query or complaint in connection with the information we hold about you, please email gdprcompliance@millenniumpoint.org.uk or write to us at GDPR Compliance Manager, Millennium Point, Level 4, Millennium Point, Curzon Street, Birmingham, B4 7AP.

Whilst this document sets out a general summary of your legal rights in respect of personal information, this is a very complex area of law. More information about your legal rights can be found on the Information Commissioner's website at <https://ico.org.uk/your-data-matters/>.

1. Policy Control

Date of Issue:	24-5-18	Next Review Date:	Aug 2027
Version:	1.6	Last Review Date:	28.08.2026
Document Owner:	Vanessa Currie, Head of PLD		
Department:	People, Learning & Development		
Policy Approval Route			
Policy Ref. No.	Policy Name	Approved By:	Date Approved:
	External Facing Privacy Policy	Executive team	May 2018

2. Amendments

Issue:	Policy Ref. No.:	Date:	Reason for Change:	Authorised by:
1.1	1.1	02.08.2019	Annual Review – sent to Exec Team 05.06.2019 no changes received 02.08.19.	Abbie Vlahakis – Interim CEO Rebecca Delmore – Commercial Director Linda Degg – Facilities Director JJ Mian – Interim Finance Director
1.2	1.2	29.7.21	Annual Review – Gateleys review: remove reference to Brexit and replace the cookies information with a link to the cookies page this information to be set out on the “privacy policy” page of our website (which should be renamed to “privacy notices”), linking to the privacy notices as per the links in the documents	L Degg – Facilities Director JJ Mian – Finance Director A Vlahakis – CEO R Delmore – Commercial director
1.3	1.3	06.10.2022	Updated links to CCTV Privacy Notice and job applicant privacy notice. Annual review.	L Degg (Facilities Director) JJ Mian (Finance Director) A Vlahakis (CEO) R Delmore (Commercial Director) V Currie (Head of PLD)
1.4	1.4	9.1.24	No changes	L Degg (Facilities Director) JJ Mian

				(Finance Director) A Vlahakis (CEO) R Delmore (Commercial Director) V Currie (Head of PLD)
1.5	1.5	10.09.2025	Updated links to CCTV Privacy Notice, Job Applicant Privacy Notice and Rest of the World Privacy Notice.	L Degg (Facilities Director) JJ Mian (Finance Director) A Vlahakis (CEO) R Delmore (Commercial Director) V Currie (Head of PLD)
1.6		28.08.2026	Added 'External' into the policy name. Add reference to data protection complaints policy re new DUAA requirements.	Tom Hughes – Gateleys L Degg (Facilities Director) JJ Mian (Finance Director) A Vlahakis (CEO) R Delmore (Commercial Director) V Currie (Head of PLD)